



BIG JOE 24 Month / 1000 Hour Limited Warranty

Standard on all Class III Industrial Trucks

All BIG JOE Class III Series Lift Trucks are warranted for 12 months from the date of installation to the first original end user for parts, exclusions to this warranty are listed below. BIG Lift, LLC warrants the new equipment shall be free from defects in material and/or workmanship when purchased directly through your authorized Big Lift Distributor.

Warranty Coverage

Six (6) months / 180 days Full Parts and Labor Coverage. Excluding wearables.

Twelve (12) months / 365 Parts Coverage excluding wearables

ALL FRAME, TRANSMISSION, DRIVE MOTOR AND WELDMENTS (POWERTRAIN) FAILURES WILL BE WARRANTED FOR TWENTY-FOUR (24) MONTHS / 730 DAYS LIMITED TO 1000 HOURS FROM THE DATE OF INSTALLATION TO THE FIRST ORIGINAL END USER.

Battery and Charger Coverage

Absorbed Glass Mat (AGM), Built in Chargers will be covered for (12) months / 365 days to the original first end user.

Easy Exchange Li-ion Battery warranty will be (24) months / 730 days limited to 1000 hours from date of installation to the first original user.

Steel Case 205 amp hour Li-ion battery packs are warrantied for (60) month or 10,000 hours. This coverage does not include battery cables or connectors.

Warranty does not apply to NON Big Joe attachments, batteries and chargers. All other attachments, industrial and stand-alone chargers installed are covered by the manufacturer of those products.

Coverage

Big Lift, LLC will repair or at its sole option, substitute with new or remanufactured parts any item that may have failed due to a defect in material and / or workmanship that is covered under this warranty. All parts replaced under warranty must be Big Joe OEM replacement parts. All warranty work must be performed by an Authorized Big Lift, LLC distributor during normal business hours. Defective parts removed under this warranty period are the property of Big Lift, LLC. Warranty issues / claims will not be authorized if required parts are not returned or pictures are not submitted as written in the Big Lift, LLC Warranty Policy & Procedure Manual. Warranty is void if equipment is used in brine, corrosive or excessive moisture conditions or outside use.

Limitations

The warranties contained herein shall not apply to or include: (a) periodic and / or normal maintenance outlined in the Operation and Service Maintenance Manual limited to filters, adjustments, or lubricants. (b) normal wear

items including but not limited to hoses, fuses, bearings, leaks, seals, and O-rings and tires. (c) accidents and abuse including but not limited to storage and fire. (d) excessive exposure to salt, brine, acid, heat, cold, excessive moisture, and other adverse environmental conditions. (e) improper maintenance, alterations or modifications not approved in writing by Big Lift, LLC. (f) warranty work performed by a non-authorized Big Lift, LLC distributor. (g) non-OEM Big Joe parts installed during the warranty period. (h) this warranty does not apply to attachments not manufactured by Big Lift, LLC. The warranties herein shall be void if (a) the hour meter or data plate has been altered or tampered with. (b) the equipment is not serviced according to the maintenance schedule found in the Operation and Service Manual.

BEFORE WARRANTY CAN BE CONSIDERED, A WARRANTY REGISTRATION AND INSTALLATION REPORT MUST BE COMPLETED AND SUBMITTED TO BIG LIFT LLC

Limited Remedy

The remedy under the warranties herein is limited solely to the repair of defects in material and / or workmanship by an authorized Big Lift, LLC distributor. Big Lift, LLC is not responsible for rentals, loaners, overtime, or cartage of equipment. Big Lift, LLC will not be liable for incidental or consequential damage such as the inconvenience or loss of use of the Big Joe trucks to the user resulting from the breach of written warranty or any implied warranty.

The manufacturer reserves the right to make product improvements or changes but shall not incur responsibility to incorporate such product improvements or changes in any products previously shipped or currently in service.

THE WARRANTIES CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. INCLUDING WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND OF ANY OTHER OBLIGATION OR LIABILITY ON THE PART OF BIG LIFT, LLC, INCLUDING EXPENSE, LOSS OR DAMAGE WHETHER DIRECT, INCIDENTAL, CONSEQUENTIAL, OR EXEMPLARY, ARISING IN CONNECTION WITH THE SALE OR USE OR INABILITY TO USE THE BIG JOE TRUCK FOR ANY PURPOSE.





24 Month 2000 Hour Limited Warranty

Standard on all Class II Industrial Trucks & J Series Vehicles

The J0 - J1 - J2 Task Support Vehicle are warranted from the date of installation to the first original end user. BIG Lift, LLC warrants the new equipment shall be free from defects in material and/or workmanship within the warranty coverage period outlined below, when purchased directly through your authorized Big Lift Distributor.

Warranty Coverage

Six (6) Months / 180 Days or 1000 Hours (whichever occurs first) Full Parts and Labor Coverage. Excludes wearables.

Twelve (12) Months / 365 Days or 1000 Hours (whichever occurs first) Parts Only Warranty. Excludes wearables.

Twenty-Four (24) month / 730 Days or 2000 Hours (whichever occurs first) (Powertrain) All Frame, Weldments, Transmissions and Drive Assembly. **FAILURES WILL BE WARRANTED FOR PARTS ONLY – NO LABOR.**

Big Lift, LLC Battery and Charger Coverage

Absorbed Glass Mat (AGM) batteries with built in chargers will be covered for (12) months / 365 days to the original first end user.

Warranty does not apply to Third Party Batteries or Chargers installed in J0 - J1 and J2 Task Support Vehicles (Consult Third Party manufacturer for any applicable warranty coverage).

Coverage

Big Lift, LLC will repair or at its sole option, substitute with new or re-manufactured parts any item that may have failed due to a defect in material and / or workmanship that is covered under this warranty. All parts replaced under warranty must be Big Joe OEM replacement parts. All warranty work must be performed by an Authorized Big Lift, LLC distributor during normal business hours.

Defective parts removed under this warranty period are the property of Big Lift, LLC. Warranty issues / claims will not be authorized if required parts are not returned or pictures are not submitted as written in the Big Lift, LLC Warranty Policy & Procedure Manual. Warranty is void if equipment is used in brine, corrosive conditions or excessive moisture conditions or outdoor use.

Limitations

The warranties contained herein shall not apply to or include: (a) periodic and / or normal maintenance outlined in the Operation and Service Maintenance Manual including but not limited to filters, adjustments or lubricants. (b) normal wear items including but not limited to; fuses, hoses, bearings, leaks, seals and O-rings and tires. (c) accidents and abuse including but not limited to storage and fire. (d) excessive exposure to salt, brine, acid, heat, cold, excessive moisture and other adverse environmental conditions. (e) improper maintenance, alterations or modifications not approved in writing by Big Lift, LLC. (f) warranty work performed by non - authorized Big Lift, LLC distributor. (g) non-OEM Big Joe parts installed during the warranty period. (h) this warranty does not apply to attachments not manufactured by Big Lift, LLC. The warranties herein shall be void if (a) the hour meter or data plate has been altered or tampered with. (b) the equipment is not serviced according to the maintenance schedule found in the Operation and Service Manual.

BEFORE WARRANTY CAN BE CONSIDERED, A WARRANTY REGISTRATION AND INSTALLATION REPORT MUST BE COMPLETED AND SUBMITTED TO BIG LIFT LLC

Limited Remedy

The remedy under the warranties herein is limited solely to the repair of defects in material and / or workmanship by an authorized Big Lift, LLC distributor. Big Lift, LLC is not responsible for rentals, loaners, overtime or cartage of equipment. Big Lift, LLC will not be liable for incidental or consequential damage such as the inconvenience or loss of use of the Big Joe trucks to the user resulting from the breach of written warranty or any implied warranty.

THE WARRANTIES CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. INCLUDING WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND OF ANY OTHER OBLIGATION OR LIABILITY ON THE PART OF BIG LIFT, LLC, INCLUDING EXPENSE, LOSS OR DAMAGE WHETHER DIRECT, INCIDENTAL, CONSEQUENTIAL, OR EXEMPLARY, ARISING IN CONNECTION WITH THE SALE OR USE OR INABILITY TO USE THE BIG JOE TRUCK FOR ANY PURPOSE.

The manufacturer reserves the right to make product improvements or changes but shall not incur responsibility to incorporate such product improvements or changes in any products previously shipped or currently in service.

Effective January 1, 2021



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24 Month 4000 Hour Limited Warranty

Standard on all Class I Industrial Trucks

The LXE, V Series models are warranted from the date of installation to the first original end user. BIG Lift, LLC warrants the new equipment shall be free from defects in material and/or workmanship within the warranty coverage period outlined below. This coverage is exclusive to equipment purchased directly through your authorized Big Lift distributor.

Warranty Coverage

Six (6) Months / 180 Days or 1000 Hours (whichever occurs first) Full Parts and Labor Coverage. Excludes wearables.

Twelve (12) Months / 365 Days or 2000 Hours (whichever occurs first) Parts Only Warranty. Excludes wearables.

Twenty-Four (24) month / 730 Days or 4000 Hours (whichever occurs first) (Powertrain) All Frame, Weldments, Transmissions and Drive Assembly. **FAILURES WILL BE WARRANTED FOR PARTS ONLY – NO LABOR.**

Big Lift, LLC Battery Coverage

V Series - Big Lift supplied and installed industrial lead acid batteries will be warranted for a period of 60 months. This coverage does not include battery cables or connectors.

LXE Series – Big Lift supplied and installed Lithium-Ion batteries will be warranted for 60 months or 10,000 hours. This coverage does not include battery cables or connectors.

Warranty does not apply to Third Party Batteries or Chargers. (Consult Third Party manufacturer for any applicable warranty coverage).

Coverage

Big Lift, LLC will repair or at its sole option, substitute with new or re-manufactured parts any item that may have failed due to a defect in material and / or workmanship that is covered under this warranty. Lithium-Ion batteries may require to be shipped to an authorized service center during and after the warranty period for repair. The shipping cost will be the responsibility of the equipment owner. All parts replaced under warranty must be Big Joe OEM replacement parts. All warranty work must be performed by an Authorized Big Lift, LLC distributor during normal business hours.

Defective parts removed under this warranty period are the property of Big Lift, LLC. Warranty issues / claims will not be authorized if required parts are not returned or pictures are not submitted as written in the Big Lift, LLC Warranty Policy & Procedure Manual. Warranty is void if equipment is used in brine, corrosive conditions or excessive moisture conditions or outside use.

Limitations

The warranties contained herein shall not apply to or include: (a) periodic and / or normal maintenance outlined in the Operation and Service Maintenance Manual including but not limited to filters, adjustments or lubricants. (b) normal wear items including but not limited to; fuses, hoses, bearings, leaks, seals and O-rings and tires. (c) accidents and abuse including but not limited to storage and fire. (d) excessive exposure to salt, brine, acid, heat, cold, excessive moisture and other adverse environmental conditions. (e) improper maintenance, alterations or modifications not approved in writing by Big Lift, LLC. (f) warranty work performed by non - authorized Big Lift, LLC distributor. (g) non-OEM Big Joe parts installed during the warranty period. (h) this warranty does not apply to attachments not manufactured by Big Lift, LLC. The warranties herein shall be void if (a) the hour meter or data plate has been altered or tampered with. (b) the equipment is not serviced according to the maintenance schedule found in the Operation and Service Manual.

BEFORE WARRANTY CAN BE CONSIDERED, A WARRANTY REGISTRATION AND INSTALLATION REPORT MUST BE COMPLETED AND SUBMITTED TO BIG LIFT LLC

Limited Remedy

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THE WARRANTIES CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. INCLUDING WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND OF ANY OTHER OBLIGATION OR LIABILITY ON THE PART OF BIG LIFT, LLC, INCLUDING EXPENSE, LOSS OR DAMAGE WHETHER DIRECT, INCIDENTAL, CONSEQUENTIAL, OR EXEMPLARY, ARISING IN CONNECTION WITH THE SALE OR USE OR INABILITY TO USE THE BIG JOE TRUCK FOR ANY PURPOSE.

The manufacturer reserves the right to make product improvements or changes but shall not incur responsibility to incorporate such product improvements or changes in any products previously shipped or currently in service.

Effective January 1, 2021



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